

Frequent Ask Questions

1. What is the “Huawei Beyond a TV” campaign?

This “Huawei Beyond a TV” campaign (“Campaign”) is a Huawei campaign that rewards Huawei customers who purchase selected Huawei device model from the participating HUAWEI Brand Stores, HUAWEI Operator Stores or HUAWEI Online Store (<https://shop.huawei.com/my/>) from 27th April 2021, 12:00AM (GMT+8) to 16th May 2021, 11:59PM (GMT+8) (“Campaign Period”). This Campaign comprises of three (3) Events: Lucky Draw, 1 to 1 Give Away Free Gift and Additional Give Away. Please refer to the terms and conditions for further details of each event.

2. Who can participate in this “Huawei Beyond a TV” campaign?

This Campaign is open to all individuals who are residents of Malaysia, and aged 18 years old and above as of 27th April 2021 (“Customer(s”).

Employees of Huawei, their immediate families, Huawei’s dealers, partners, advertising, creative and public relations agencies, program organizer, their employees and immediate families is not eligible to participate in this Campaign.

3. How to participate in the Lucky Draw Event of this Campaign?

You must within the Campaign Period, purchase the selected Huawei Product below from a participating HUAWEI Brand Stores, HUAWEI Operator Stores or HUAWEI Online Store (<https://shop.huawei.com/my/>) to be entitled to submit an entry for the Lucky Draw Event:-

- a) Huawei Mate 40 Pro
- b) Huawei P40
- c) Huawei P40 Pro
- d) Huawei P40 Pro +
- e) Huawei Mate 30
- f) Huawei Mate 30 Pro
- g) Huawei Mate 30 Pro (5G)
- h) Huawei Matebook X Pro (i5)
- i) Huawei Matebook 13 (i5)
- j) Huawei Matebook 14 (R5)
- k) Huawei Matebook 14 (i5)
- l) Huawei Matebook D 15 (i5 10th Gen)
- m) Huawei Matebook D 15 (i5 11th Gen)
- n) Huawei Matebook D 14 (i5 10th Gen)
- o) Huawei MateStation S
- p) Huawei Display 23.8
- q) Huawei MatePad
- r) Huawei Matepad Pro
- s) Huawei Matepad T 10S
- t) Huawei Nova 7i
- u) Huawei Nova 7se
- v) Huawei Nova 7
- w) Huawei Y6P
- x) Huawei Y7a
- y) Huawei WiFi AX3 Quad Core
- z) Huawei WiFi AX3 Dual Core
- aa) Huawei Band 6
- bb) Huawei Watch GT 2
- cc) Huawei Watch GT 2 Pro

- dd) Huawei Watch Fit
- ee) Huawei Sound X
- ff) Huawei Freebuds Studio
- gg) Huawei FreeLace Pro
- hh) Huawei Freebuds Pro
- ii) Huawei Freebuds 4i
- jj) Huawei Gentle Monster II
- kk) Huawei Vision S 55"
- ll) Huawei Vision S 65"

To submit an entry for the LD Event, Eligible Customer must complete all the following steps by **23rd May 2020, 11:59PM (GMT+8)**: -

- a) Login to <https://huaweibeyondatv2021.com> ("Campaign Site");
- b) Answer the simple question correctly;
- c) Select the model of LD Huawei Products purchased on Campaign Site;
- d) Insert the serial number of the LD Huawei Products purchased on Campaign Site;
- e) Insert all latest and accurate personal details of Eligible Customer required on Campaign Site;
- f) Attach an image of the proof of purchase of LD Huawei Product, i.e. purchase receipt to the Campaign Site; and
- g) Click "Submit" to submit an entry for the LD Event on Campaign Site.

**Each HUAWEI VISION S 55" (of the same serial number) purchased is eligible as two (2) Eligible Entries for the LD Event.*

**Each HUAWEI VISION S 65" (of the same serial number) purchased is eligible as two (2) Eligible Entries for the LD Event.*

**Except for HUAWEI VISION S 55" and HUAWEI VISION S 65", each LD Huawei Product (of the same serial number) purchased is eligible as one (1) Eligible Entry only for the LD Event.*

4. What is the lucky draw prizes for Lucky Draw Event?

Category	LD Prize	Worth (RM)	Quantity Available
Customers of HUAWEI Brand Store or HUAWEI Operator Store (Offline)	14 units x Huawei Vision S 65"	RM3,999	14
Customers of Huawei Online Official Store (Online)	1 unit x Huawei Vision S 65"	RM3,999	1

5. Is there a number of limit on entry submission for Lucky Draw Event?

Yes. Each Customer of the same NRIC/Passport no, email address and phone number can submit a maximum of five (5) entries only for the Lucky Draw Event throughout the Campaign Period.

6. When is the winner announcement for Lucky Draw Event?

Winners of the Lucky Draw Event will be announced on Huawei Mobile Facebook page on 31st May 2021.

7. How do I check my phone's Serial number?

The serial number (SN) will be stated on your device's packaging. You may refer your device's

packaging or dial ***#06#** to check your serial number (SN). One serial number (SN) will be counted as one (1) entry.

8. Who should I contact if I have query about this Campaign?

You may contact Huawei's Customer Service at 1800 22 0086 (everyday, 9am – 9pm) for assistance.